



Touch Tone Teller

financial solutions that focus on you.

Touch Tone Teller is a free service designed to offer you convenient 24/7 access to all your KU Credit Union accounts. You're never out of touch, no matter what city or what time zone you are in.

Complete financial transactions like these over the phone:

- Transfer money from one account to another
- See if your payroll check was direct deposited

- Check your loan balances, make a payment
- Request an advance from your Line of Credit

Just follow the menu below, or listen to the instructions when you call Touch Tone Teller. Call (800) 221-4913.

Touch Tone Teller (800) 221-4913 24-hours a day, 7-days a week

If you haven't yet activated Touch Tone Teller, call the Credit Union for your access code. It's free!

Follow the menu below, or listen to the instructions when you call. You will need your Credit Union account number and your access code.

Here's a list of Share Code Numbers

- 01—Primary Savings
- 20—1st Sub-Share (Savings)
- 21—2nd Sub-Share (Savings)
- 22—3rd Sub-Share (Savings)
- 23—4th Sub-Share (Savings)
- 24—5th Sub-Share (Savings)
- 25—6th Sub-Share (Savings)
- 26—7th Sub-Share (Savings)
- 27—8th Sub-Share (Savings)
- 28—9th Sub-Share (Savings)
- 36—IRA Share
- 40—Checking
- 48—Performance Fund
- 49—2nd Performance Fund

Follow the instructions in this guide for the specific transaction(s) you are making, or listen to the instructions when you call.

You will be in the Menu Mode when you call Touch Tone Teller. To switch to Expert Mode, enter 72; then press 3 and you will automatically be changed to Expert Mode.

Touch Tone Teller Tips

- To end call, press *
- To return to previous menu, press #
- Dollar entry, no punctuation: \$14.25 = 1425
- Touch Tone Teller times out after ten minutes
- "Share Account" is any deposit account

Touch Tone Teller Menu/Beginner Mode (Prompted System)

Balance Inquiries

Open Share List	1
Open Loan List	2
Savings Balance	3
Checking Balance	4
Performance Fund Balance	5
Loan Balance	6
Visa Credit Card Information	7
Mortgage Loan Information	8

Press 1 Followed by

History Inquiries

Last Deposit	1
Last Payroll Deposit	2
Share History	3
Loan History	4
Deposit History	5

Press 2 Followed by

Recent Transaction Activity

Checking History	1
ATM History	2
ACH History	3
Payroll History	4
Loan Payment History	5

Press 6 Followed by

Withdrawals by Check

Savings Withdrawal	1
Checking Withdrawal	2
Loan Advance	3

Press 3 Followed by

Transfers

Share to Share	1
Press 1 to transfer within your account	
Press 2 to transfer to another member's account	
Loan to Share	2
Share to Loan	3
To Make a Mortgage Payment	4
Share to VISA	5

Press 4 Followed by

Checking Information

Checking Balance	1
Check Number Inquiry	2
Check History	3
Check Stop Payment	4
Check Number Range Inquiry	5

Press 5 Followed by

Loan Information

Loan Balance	1
Open Loan List	2
Loan Payment Inquiry	3
Loan Payment History	4
Loan Payoff Amount	5
Loan Advance Total	6

Press 6 Followed by

Additional Information

Year to Date Info	1
IRA Contributions	1
Dividends	2
Interest	3
Change Call Preferences	2
Change Access Code	1
Change Language	2
Change to Expert Mode	3
Change Account	3

Press 7 Followed by